



Australia 2010 Schedule	City	Dates	Venue	Fees (incl. GST)	Details
ITIL Foundation Courses					
V2 Foundation		Contact us for details		\$1,788.00	
V3 Foundation	Adelaide Sydney Melbourne	Jan 6-8 2010 Mar 3-5 Mar 8-10 April 5-7		\$1788.00 Now \$1,500.00	Limited time offer
V2 to V3 Foundation Bridge		2 day + exam			Corporate classes – min 6 pax ++
V3 Intermediate Courses					
Capabilities: 5 days – 4 credits					
Operational Support and Analysis	Melbourne	Jan 25-29 2010		\$3500.00 Now \$3000.00	
Release Control and Validation	Melbourne Adelaide Sydney	April 5-7 Mar 1-5 Mar 8-10		\$3500 Now \$3000.00	
Planning Protection and Optimization		Contact us for details			
Service Offerings and Agreement		Contact us for details			
Lifecycle: 4 days – 3 credits					
		Coming soon!!		\$3,000.00 Now \$2500.	Book now and save!
Service Strategy		Contact us for details			
Service Design		Contact us for details			
Service Transition		Contact us for details			
Service Operations		Contact us for details			
Continual Service Improvement		Contact us for details			
ITIL Expert Course					
Managing Across the Lifecycle		Contact us for details			
Service Manager to V3 Expert bridge		Contact us for details			
ITIL V2 Service Manager Course					
Service Operations Only	Adelaide			\$4,200.00 Now \$3600.	Module 1
Service Delivery Only	Adelaide			\$4,200.00 Now \$3600	Module 2
Service Operations Only	Melbourne			\$4,200.00	Module 1
Service Delivery Only	Melbourne			\$4,200.00	Module 2
Both Modules – Service Delivery and Service Support		Booked together		\$8,000. Now \$7,000.00	Module 1 & 2
ITIL V3 Master Course					
		Contact us for details			
					Updated Dec 15 2009



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