

Singapore 2010-11 Schedule	City	Dates	Venue	Fees	Comments
<b>ITIL Foundation Courses</b>	Singapore		Hotel		
V2 Foundation		Corporate classes only		call	Ends
V3 Foundation	Singapore	Jul 21-23 Aug 18-23 Sept 22-24 Oct 20-22 Nov 17-19		\$1,788.00	*CITREP
V2 to V3 Bridge – Two days		Contact us for details			Corporate classes Only
<b>V3 Intermediate Courses</b>					
<b>Capabilities: 5 day course - 4 credits</b>				\$3,488.00	*CITREP
Release Control and Validation (RCV)	Singapore	Sept 27-Oct 1 2010		\$3,488.00	
Operational Support and Analysis (OSA)	Singapore	Oct 25-29 2010		\$3,488.00	
Planning Protection and Optimization		Nov 22-26 2010		\$3,488.00	
Service Offerings and Agreement		Jan 17-21 2011		\$3,488.00	
<b>Lifecycle: 4 Day course – 3 credits</b>	Singapore			\$2,988.00 ea.	
Service Strategy		Contact us for details			
Service Design		Contact us for details			
Service Transition		Contact us for details			
Service Operations		Contact us for details			
Continual Service Improvement		Contact us for details			
<b>ITIL Expert Course</b>	Singapore				
Managing Across the Lifecycle		Contact us for details		\$3,688.	
Service Manager to V3 Expert bridge		Jul 26-30 2010		\$3,688.	
Note: Books are not included					
<b>ITIL V2 Service Manager Course</b>					<b>*80% CITREP funded</b>
Service Support Service Delivery	Singapore	Service Delivery – Jul 12-16 Service Support – Aug 23-27		<b>Now \$8,388.</b>	End of lifecycle for Service Manager course Aug 2010
Service Support	Singapore	Aug 23-27 2010		\$4,388.00	
Service Delivery	Singapore	Jul 12-16 2010		\$4,388.00	
<b>ITIL Master Course</b>		Contact us for details			

\*conditions apply for Singapore Citizens and PR's.

updated: Jun 26 2010

