

Singapore 2010 Schedule	City	Dates	Venue	Fees	Comments
ITIL Foundation Courses	Singapore		Hotel		
V2 Foundation		Corporate classes only		call	
V3 Foundation	Singapore	Jan 13-15 - 2010 Feb 8-10 Mar 15-17		\$1,788.00	*CITREP
V2 to V3 Bridge – Two days		Contact us for details			Corporate classes Only
V3 Intermediate Courses					
Capabilities: 5 day course - 4 credits				\$3,488.00	*CITREP
Release Control and Validation (RCV)	Singapore	Feb 1-5 2010		\$3,488.00	
Operational Support and Analysis (OSA)	Singapore	April 19-23 2010		\$3,488.00	
Planning Protection and Optimization		Contact us for details		\$3,488.00	
Service Offerings and Agreement		Contact us for details		\$3,488.00	
Lifecycle: 4 Day course – 3 credits	Singapore			\$2,988.00 ea.	
Service Strategy		Contact us for details			
Service Design		Contact us for details			
Service Transition		Contact us for details			
Service Operations		Contact us for details			
Continual Service Improvement		Contact us for details			
ITIL Expert Course	Singapore				
Managing Across the Lifecycle		Contact us for details		\$3,488.	
Service Manager to V3 Expert bridge		May 17-21 2010		\$3,488.	
ITIL V2 Service Manager Course					*80% CITREP funded
Service Support - Mod 1 & Service Delivery – Mod 2	Singapore	Mod 1 – Feb 22-26 Mod 2 - Jan 18-22		Now \$7,388.	Includes Service Delivery and Support text books
Service Support – Mod 1	Singapore	Feb 22-26 2010		\$3,788.00	Take Mod 1 Only
Service Delivery – Mod 2	Singapore	Jan 18-22 2010		\$3,788.00	Take Mod 2 Only
ITIL Master Course		Contact us for details			

*conditions apply for Singapore Citizens and PR's.

updated: Dec 15 2009

